



IG (INVEST AND GROW) SACCO SOCIETY LTD

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IG SACCO PESA M-BANKING APPLICATION FORM

1. PERSONAL DETAILS

DATE.....
NAMEGENDER
Applicant's IDSacco Acc/Number
P.O.BOXPostal code.....Town.....
Email:DOB
Mobile number Signature.....

2. NEXT OF KIN DETAILS

CONTACT PERSONS NAME
EMAIL ADDRESS.....RELATIONSHIP.....
ID NUMBERTELL.NUMBER.....

SACCO ACCOUNT NUMBER LINK

3. Declaration

: I hereby apply for Pesa Pepe Cash Service in IG SACCO LTD. I warrant you that the information given above is true and complete and I authorize you to make any enquiries necessary in connection with this application. I accept and agree to be bound by the Conditions of use. I agree that I am liable for all charges incurred through the use of this service. I hereby indemnify the Sacco against all losses that they may incur as a result of my use of the facility. I understand that the Sacco reserves the right to decline the application without giving reasons

Signature: _____ Date: _____

4 SACCO OFFICIAL

Input by Name: _____ Signature & Date: _____ Verified by Name: _____ Signature & Date: _____

PESA PEPE CASH BANKING CONDITIONS OF USE

1. The PIN must be memorized by the account holder and thereafter deleted and may only be used:

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- a. By the account holder**
- b. To obtain the facilities and benefits from time to time as made available by the Sacco in respect to the use of the PIN.**

IMPORTANT NOTES

The PIN is mandatory for every message. You must use your registered SIM card for the services.

1. The Pesa Pepe Service registered user will be issued with a PIN.

2. The Pesa Pepe Service registered user shall exercise due care and attention to ensure the safety and secrecy of the PIN at all times and to prevent the loss of and or use of the PIN by any third party.

3. The Sacco is authorized to debit the Pesa Pepe Cash Service registered User's account with all amounts transacted by means of the Pesa Pepe Cash Service using the PIN.

4. The Pesa Pepe Cash Service registered User must:

- **Not put the Mobile Device and PIN together.**
- **Change the PIN immediately on suspicion the PIN is compromised.**
- **Not keep any record of it, in written or electronic form nor write it down**
- **Not disclose it to, or allow it to become known to, any person, including family members or those in apparent authority, including Sacco staff**
- **Not negligently or recklessly disclose it by, for example, failing to take reasonable care when keying it in to prevent others from identifying it**
- **Not leave the Mobile Device unattended and left logged into Pesa Pepe Cash Service**
- **Lock the Mobile Device or take other steps necessary to stop unauthorized use of Pesa Pepe Cash Service**
- **Notify the Sacco immediately if the Mobile Device is lost or stolen, or if there is a change of the Mobile Device or Mobile Device phone number.**
- **Not select a PIN that is easily identifiable or guessed or based on easily accessible personal data (such as sequential numbers, birth months, telephone numbers etc).**

ACCESSING THE SERVICE

1. To register for the Pesa Pepe Cash Service you must be a FOSA account holder or a Sacco member with IG Sacco Society Ltd. To carry out an M-Pesa, Airtel Money, YU cash, etc transaction on the Pesa Pepe Cash Service menu you must be a registered M-Pesa user with Safaricom Ltd,

2. The Sacco may change these Terms and Conditions from time to time and shall provide you with reasonable notice of such change. You accept these Terms and Conditions when you first register for the Pesa Pepe Cash Service. Pesa Pepe Cash Service will only be available to the mobile number nominated / registered by you as a wallet account as well as any other account linked successfully to the wallet account

3. If you change your mobile phone number, you must deregister from the Pesa Pepe Cash Service and then re-register using your new mobile phone number.

4. If your mobile phone is lost or stolen, we recommend that you deregister from the Pesa Pepe Cash service.

5. Members can register or deregister for the Pesa Pepe Cash Service by contacting the Sacco Office. Members will be charged for all fees up to the date of deregistering from the Pesa Pepe Cash Service.

6. Pesa Pepe Cash Service may from time to time be unavailable due to systems maintenance or circumstances beyond our control such as mobile carrier outages.

7. A fee will be charged for services on the M IG Sacco Cash Service as advised by your Sacco.

8. The Sacco, at its discretion and without prior notice, may withdraw the right to use the Pesa Pepe Cash Services.